



Registration of Interest (ROI)

NC Medicaid Children and Youth Services (Burke & Rutherford Counties)

ROI #1020-001

Questions & Answers

**Partners Behavioral Health Management
901 S. New Hope Road
Gastonia, NC 28054**

Corporate Office:
901 South New Hope Rd.,
Gastonia, NC 28054
704-884-2501

Northern Regional Office:
200 Elkin Business Park Dr.
Elkin, NC 28621
336-835-1000

Central Regional Office:
1985 Tate Blvd SE, Suite 529
Hickory, NC 28602
828-327-2595

QUESTIONS	ANSWERS
1. I am a solo private practice practitioner and want to make sure that it is meant to work in such setting. Also, this pilot program is only for assessment and then the appropriate services would be put in place after the assessment is completed?	1. Yes, this work can be done by LIPs in the community and yes, this project is just the assessment piece with the understanding that practitioners would then provide either the appropriate treatment (if they offer it) or refer to an appropriate provider (if they don't).
2. Are we required to be a CABHA to apply?	2. No.
3. We are interested in the ROI but do not meet Provider requirements (provider of behavioral health services for the past 5 consecutive years, as a practice). Does this criteria mean the clinical staff must be practicing for 5 years or that the practice must have been in business providing behavioral services for 5 consecutive years?	3. The rule is referring to the business being in practice for 5 consecutive years.
4. I know the submission deadline is 12/31/20. What is the expected "go live" date for the agency/agencies selected?	4. March 1, 2021
5. I believe the rate for the TICCA is \$150/hour. Is there a maximum # of hours that can be billed? And does this just include the face-to-face clinical interview or the write up of the document as well?	5. Yes. Clinicians can bill for up to six hours for the entire TiCCA process, including the face-to-face clinical interview and write up.
6. If selected, can we provide these assessments outside of Burke and Rutherford counties (by staff that are trained/certified)?	6. No, TiCCAs are to remain within the assigned counties for the duration of this project. However, Benchmarks will be reviewing this protocol--there is a possibility for future discussion on TiCCA expansion.
7. What cost is projected for the agency for staff going through the training/certification process?	7. • Organization with only one clinician who acts as Clinical Team Leader: \$1,000 • Organization with Clinical Team Leader and additional clinician: \$1,250 • Organization with Clinical Team Leader and 2 additional clinicians: \$1,500 • Organization with Clinical Team Leader and 3 additional clinicians: \$1,750 • Organization with Clinical Team Leader and 4 additional clinicians: \$2,000 • Organization with Clinical Team Leader and 5 additional clinicians: \$2,500
8. Do clinicians need to be fully licensed or can they have their associate licensure?	8. No, clinicians can be provisionally licensed and participate in this project.
9. Is physical space required/recommended in Burke and Rutherford Counties?	9. It is not required, though it is recommended.
10. Is there a target # of TiCCAs that would be referred from the DSS's each month or over the course of the project?	10. Over the course of a year, we suspect Rutherford will have around 61 TiCCAs and Burke around 81.

QUESTIONS	ANSWERS
11. Are the staff who are trained/certified to complete the TICCA's able to provide other services or do they need to be dedicated to completing TICCA's?	11. That is up to the agency. They can choose to have them dedicate their time only to TICCA's, or to work on the project in conjunction with other tasks.