



Licensed Independent Practitioner

Collaborative Webinar

November 18, 2020

Resource List

Contact: Michelle Stroebel, Provider Network Trainer mstroebel@partnersbhm.org

General Information

- Follow the Training Academy Provider Knowledge Base link below to view documents related to the LIP Collaborative: <https://providers.partnersbhm.org/licensed-independent-practitioners-collab/>
- Register for Partners Publications <https://partnersbhm.org>
Bottom of the webpage, click “subscribe” to receive Communication Bulletins, Provider Alerts
- NC ASAM Criteria Training Project <https://bhs.unc.edu/asam/dashboard>

Partners Provider Portal Training

The first step in connecting providers to the Provider Portal is to establish accounts for all provider organizations. Each provider organization will need to identify local portal administrators and the staff who will use the portal. The local portal administrator and staff will also need to register and attend a training session. Multiple training sessions will be facilitated via Zoom Nov. 9-Nov. 20; dates, times and registration links are listed in the ***Partners Training for Members, Providers and the Community*** section of this bulletin. For a period of time, information currently posted on the Provider Knowledge Base website will be available both outside and inside the provider portal. Eventually, all information currently displayed in the Provider Knowledge Base, including bulletins and alerts, will move to the portal. In the future, Partners will introduce new portal features in phases and offer training in advance of the launch of the feature.

If you have questions about the upcoming Provider Portal training, please contact training@partnersbhm.org.

Remaining Portal Trainings:

November 18, 2020

- 4 p.m.-5 p.m. ([Register](#))

November 19, 2020

- 8 a.m.-9 a.m. ([Register](#))

November 20, 2020

- 12 p.m.-1 p.m. ([Register](#))
- 1:30 p.m.-2:30 p.m. ([Register](#))

Improve Business Acumen

SCORE is a resource partner of the U.S. Small Business Association and has been in existence since 1964. (<https://www.score.org/>)

SCORE offers a variety of training courses for a low cost or for free. In addition to training, they offer volunteer counselors, advisors and mentors who offer individual, free to low cost counseling throughout the US. They have many online courses that are free on many topics related to running and growing your business. (<https://www.score.org/courses-demand?page=2>)

The Small Business Development Center offers local business consulting and at-cost training on a variety of business-related topics at <https://americassbdc.org/small-business-consulting-and-training/find-your-sbdc/>.

There are SBDCs in Charlotte, Hickory, Boone, Winston-Salem, Greenville, Asheville and many other locations across the state.

Pyx Health App

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Hope4NC Helpline



- The Hope4NC Helpline is a mental health resource to support North Carolinians during COVID-19. Residents of NC can call 1-855-587-3463 for support 24 hrs./day, seven days/week. A Hope4Healers Helpline (919-226-2002) is also available for health care workers experiencing stress. You can find more information at <https://www.ncdhhs.gov/news/press-releases/new-mental-health-supports-all-north-carolinians-including-health-care-workers>.

Cultural Competency

<https://thinkculturalhealth.hhs.gov/education/behavioral-health>

Date, Time, Location: This training is a self-study from the Office of Minority Health website. FREE CEU's

Description: Cultural and linguistic competency is recognized as an important strategy for improving the quality of care provided to clients from diverse backgrounds. The goal of this e-

learning program is to help behavioral health professionals increase their cultural and linguistic competency.

- In Course 1, **An introduction to cultural and linguistic competency**, you'll learn what culture has to do with behavioral health care.
- In Course 2, **Know thyself – Increasing self-awareness**, you'll learn how to get to know your cultural identity and how it affects your work with clients.
- In Course 3, **Knowing others – Increasing awareness of your client's cultural identity**, you'll learn how to get to know your client's cultural identity.
- In Course 4, **Culturally and linguistically appropriate interventions and services**, you'll learn how to build stronger therapeutic relationships with clients from diverse backgrounds.

The estimated time to complete all four courses is between 4 – 5.5 hours.

Target Audience: This program is accredited for 4 – 5.5 contact hours for counselors, nurses, psychologists, psychiatrists and social workers. Other professionals may earn a Statement of Participation

COVID-19

COVID-19 Resources and Information

Partners

COVID-19 Resource Page <https://www.partnersbhm.org/covid-19/>

COVID-19 Provider Resource Page <https://providers.partnersbhm.org/covid-19/>

COVID-19 Members Page <https://www.partnersbhm.org/covid-19-member/>

NC Department of Health and Human Services

<https://www.ncdhhs.gov/divisions/public-health/covid19>

NC COVID-19 Response

<https://www.nc.gov/covid19>

CDC

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>

Medicaid Transformation Resources and Information

Medicaid Transformation State Webpage: <https://www.ncdhhs.gov/assistance/medicaid-transformation>

Email questions directly to the State: Medicaid.Transformation@dhhs.nc.gov

Email to subscribe to receive updates from the State: Medicaid.Transformation@dhhs.nc.gov

Questions can also be emailed to Partners BHM: questions@partnersbhm.org

NC Medicaid Contact Center

Phone: 888-245-0179

Division of Health Benefits Offers Medicaid Managed Care Training Courses: The Division of Health Benefits is hosting a series of webinars that offer a high-level overview for providers of the transition to NC Medicaid Managed Care. Providers wanting to learn more about NC Medicaid's transition to Managed Care are urged to view and participate in available training courses. To view past courses and learn more, visit <https://medicaid.ncdhhs.gov/nc-medicaid-managed-care-training-courses>

Clinical Coverage Policies Out for Public Comment

<https://medicaid.ncdhhs.gov/meetings-and-notice/proposed-medicaid-and-nc-health-choice-policies>

Partners Training Academy

Find provider trainings on PTA Website

<https://www.partnerstraining.org/>

Email PTA for questions or information on provider trainings at training@partnersbhm.org