



**Provider Webinar Agenda**  
**March 13, 2019**  
**1:00-3:00 pm**

**Welcome and Announcements**

**Roanna Newton**  
Provider Network Development  
Specialist

**Spotlight on Provider Network**

**Roanna Newton**

**Housing Update**

**Bre Griffin**  
Housing Educator Consumer  
Relations

**UM Updates**

**Liza Go Harris/Jessie Green**  
MHSU Utilization  
Management Supervisor

**System of Care Update**

**Jamie Sales**  
SOC Manager

**Incident Report Training**

**Keshia Sandidge**  
Consumer Rights Officer/Liaison  
HRC

**WPIC/Integrated Care Update**

**Kenny Gehrig**  
WPIC County Lead

**CTS Behavioral Health Urgent Care**

**Shawna Jackson CCO/Hughes  
Crisp COO**

**NC TOPPS Training**

**Veronica Sommerville**  
QM Analyst

**MARS Update**

**Vanessa Anderson**  
MARS Project Manager

**Enrollment Update**

**Danielle Clark**  
Enrollment Supervisor

**Corporate Office**  
901 South New Hope Rd.  
Gastonia, NC 28054

**Elkin Region Office**  
200 Elkin Business Park Dr.  
Elkin, NC 28621

**Hickory Region Office**  
1985 Tate Blvd. SE, Suite 529  
Hickory, NC 28602

**Credentialing Update**

**Jason Arenillas**  
Credentialing Supervisor

**Provider Council Updates**

**Tim Lentz**  
Chair, Provider Council

**MORES Update**

**Tim Lentz**

**NC HealthConnex Reminder**

**Roanna Newton**  
Provider Network  
Development Specialist

**Webinar Conclusion**

**Beth Lackey**  
Provider Network Director