



Provider Webinar Agenda
December 12, 2018
1:00-3:00 pm

Welcome and Announcements

Beth Lackey

Provider Network Director

Provider Spotlight:

Integrated Care of Greater Hickory

Doug Blakeman

Chief of Operations, ICGH

Old Vineyard Behavioral Health

Alyssa Haynes

Director of Business
Development

1115 Waiver

Beth Lackey

**Network Development Plan
2018-19**

Roanna Newton

Provider Network
Development Specialist

NC HealthConnex Reminder

Roanna Newton

Plan of Corrections Training

Larry Holcombe

Quality Management
Monitoring Manager

**Referral Screening Verification
Process (RSVP).**

Tammy Godfrey

TCL Supervisor

Performance Monitoring

Lisa Jordan

Provider Network Performance
Specialist

Credentialing Update

Fielding Yelverton

Credentialing Supervisor

Corporate Office
901 South New Hope Rd.
Gastonia, NC 28054

Elkin Region Office
200 Elkin Business Park Dr.
Elkin, NC 28621

Hickory Region Office
1985 Tate Blvd. SE, Suite 529
Hickory, NC 28602

Provider Council Updates

Julie Walker

Chair, Provider Council

Access to Care

Sandy Walker

Access to Care Supervisor

Quality Management Update

Tamikka Woods

QM Manager

Webinar Conclusion

Beth Lackey

Provider Network Director