



Provider Webinar Agenda
September 12, 2018
1:00-3:00 pm

Welcome and Announcements

Beth Lackey
Provider Network Director

Provider Operations Manual Updates

Roanna Newton
Provider Network Development Specialist

NC HealthConnex Reminder

Roanna Newton

Cures Act Year Two

Beth Lackey
Provider Network Director

NC TRACKS Reverification Overview

Beth Lackey

Credentialing Update

Fielding Yelverton
Credentialing Supervisor

1115 Waiver

Beth Lackey

Program Integrity Documentation for Reimbursement

Teresa Shirley
Program Integrity Auditor

SAMHSA Grant update

Lachelle Freeman
SAMHSA Grant Project Director

ECHO/Perception of Care Study

Tamikka Woods
QA/QI Section Manager

Benefit Plan Changes

Janet Reading
MHSU UM Supervisors

Corporate Office
901 South New Hope Rd.
Gastonia, NC 28054

Elkin Region Office
200 Elkin Business Park Dr.
Elkin, NC 28621

Hickory Region Office
1985 Tate Blvd. SE, Suite 529
Hickory, NC 28602

TBI Information

Tammy Wellman
IDD Systems Manager

Provider Spotlight

RHA
Mary Costner-Administrator
RHA

Provider Spotlight

Skill Creations
Lindy Davis- Executive Director
Skill Creations

Provider Spotlight

Mike O'Connor
Director of Business
Development
New Hope Treatment Centers

Provider Council Updates

Julie Walker
Chair, Provider Council

Cost Finding Form Training

Wyatt Bell
IDD CC Manager

COB Audits & Working Denials

Rhonda Colvard
Claims Manager

Abuse/Neglect Policy Updates

Pam Bright
Cleveland DSS

Webinar Conclusion

Beth Lackey
Provider Network Director

