

Partners Provider Council

MINUTES

FEB 23, 2018 9:30 AM – 12:00 PMPBHM – HICKORY OFFICES

CHAIR/PRESIDENT	Julie Walker
VICE CHAIR/ VICE PRESIDENT	Tim Lentz
SECRETARY	Beth Brown

Voting member Roll Call & Attendance		A=Absent	P=Present
Agency	Disability Group	A / P	
Alexander Youth Network Hughes Crisp	MH	P	
Boundless Miracles, LLC Kim Mitchell, Rhonda Cooper	IDD	P	
Catawba Valley Behavioral Health Tim Lentz	IDD/MH/SA	P	
Catawba Valley Medical Center Veronica McCray, Kim Yates	Hospital	P	
Children's Hope Alliance	Child MH	A	
Clay Wilson & Associates Julie Walker	Child & Adult SA	P	
Com Serve Inc. Barbra Maney	IDD	P	
Daymark Sarah Dunagan, Sharon Wilcox	MH/SA	A	
Developmental Disabilities Resources Traci Butler, Devon Cornett	IDD	P	
Easter Seals UCP Kathy McGuire	IDD/MH	A	
Gaston Residential Services Wendy Houser	IDD – Adult <small>Dual (MH &/or TBI)</small>	P	
Genuine Counseling Services	Child & Adult MH	P	
Holy Angels Shannon Childress	IDD	P	
Home Care Management	IDD	A	
Hughes Behavioral Health	IDD	A	
Jenny C. Carrington	IDD	A	

Lifespan Cindy Lowe	IDD	P
McLeod Center Monica Harris, Kendall Eller	SA	P
Monarch Kelli Carson	MH/SA	P
New Directions Gina Griffith, Hannah Alligood	LIP	P
Phoenix Counseling Beth Brown	MH/SA	P
Pinnacle Family Services Safi Martin	MH	P
PQA Debra Zlobecki	IDD/MH/SA	P
RHA Mary Costner	IDD	P
Skill Creations Misty Clay	IDD	P
Support, Inc. Josh Martin	MH/SA Children & Adolescents	P
Turning Point Homes Jesse Stroud, Alex Caras	MH	A
Universal Mental Health Tracy Frye, Loretta Bull	IDD	P
A Caring Alternative (Alternate)	MH/SA Child & Adult	A

OTHER ATTENDEES – NON VOTING MEMBERS

LIFE ALLIANCE, LLC	Darren Stanley
GASTON SKILLS	Colleen McCall
COVENANT CASE MANAGEMENT	Kathryn Russell
GOODWILL IND. OF NWNC	Lucy Her
MAXIM HEALTHCARE	Brittany Hocking
PROCURE THERAPEUTIC AGENCY	Jason Radosevich
DAVIDSON FAMILY SERVICES	Shannon Black, DeAnn Hedrick
INTEGRATED CARE OF GREATER HICKORY	
CROSSROADS COUNSELING CENTER	Alisa Buchanan
TURNING POINT SERVICES	Donnie Thurman

Agenda topics

- **Review & Approve January meeting Minutes**
- **Old Business** - IDD meeting held in Dec. Question around IPRS authorizations. Need a request from Provider Council to expand the IPRS authorizations beyond 6 months for all IDD services to come in line with current Innovations services. Motion made by Rhonda Cooper, seconded by Shannon Childress. Motion carries.update 2/23 – formal request has been completed to give to Partners.
- **Work Group Discussions**
- **Credentialing Process Update**

AGENDA TOPIC:	Review & Approve January, 2017 Minutes	
DISCUSSION	Gina Griffith made the motion and Safi Martin seconded for approval of the minutes.	
CONCLUSIONS	Vote was taken and minutes approved with no objections	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	EHR & HIE Connection	
DISCUSSION	Nothing new at this point – State HIE committee has met and follow up will be sent out. Date has been pushed back to 2019 except for integrated care that stays at 2018. Extensions would be available for these dates when requested. Looking into the data by disability but hasn't come through yet. Devin to send slides to beth. Go ahead and sign the agreement now if possible with HIE	
CONCLUSIONS	ADD another section regarding Crisis Respite – Provider updates – will put out that RHA will be available for general respite – Mary will send to me. Monarch CHILD Adolescent FBC is open – Phoenix – IVC Gaston is open date is planned for July 1. Misty – skill creations group home turning into respite – devin open day program in Gaston	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	QI Committee update	
DISCUSSION	There will be a March meeting, 1 st Tuesday of the month and follow up from that will be presented at the Feb. Provider Council Meeting. New QM director Bill Rankin next meeting is the first Tuesday of March	
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	Clinical Advisory Committee update		
DISCUSSION	Met in Jan. Very quick meeting no changes to report to requirements at this time. Next meeting in april. Need to verify which members are supposed to be there and see who is not attending. Devin went over some of the things that the committee goes over.		
CONCLUSIONS			
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE	
N/A			

AGENDA TOPIC:	Utilization Committee update – Get more information out of some of the issues and a big issue is no show, timely follow up, transportation. Committee meets the first Monday of the quarter -		
DISCUSSION			
CONCLUSIONS			
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE	
N/A			

AGENDA TOPIC:	Credentialing Committee update		
DISCUSSION	Traci Butler reported meeting is every 3 rd Wednesday of the month. Hannah Alligood is still learning their flow. Dr. Stanton is still adjusting to their flow, etc. Consistency across the board with discipline, licensure. Kelly Carson would like to go onto credentialing committee.		
CONCLUSIONS			
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE	
N/A			

AGENDA TOPIC:	Global CQI Committee update		
DISCUSSION	Darren is ill Beth will send out the updates.-Updates attached		
CONCLUSIONS			
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE	

AGENDA TOPIC:	IDD Meeting		
DISCUSSION	Question raised around whether or not the IDD meeting will still be held immediately after the Provider Council meeting. We will contact Partners to ask this question. – update 2/23/2018 Partners has agreed to continue this meeting when requested –.		
CONCLUSIONS	Tammy from Partners updated to let us know that this will be a standing meeting		

	at the last provider council meeting of each Quarter	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	Partners Staff Updates – Beth Lackey, Natalie McBride, and Tammy Gilmore present	
DISCUSSION	<p>Beth Lackey-</p> <ol style="list-style-type: none"> 1. Still working on the “High School Diploma” information requirements and is working with Deb Goda at the state on this. 2. Spoke around Hospital Privileges of credentialed staff(physician level or admitting level staff). Be sure and include this information in the applications that you submit so that Partners has a record of who or what your admission process would be in the circumstance that you would need to assist with a client admission to an acute care facility. 3. Same situation thus far with moving ahead with PLE's, PHP's. Short Session in in the spring and it is expected that decisions will be made at this time. Around 1115 and 1915 waivers 4. timely follow up calls to begin in the next week to begin to review data for supermeasures. 5. Staffing Updates: Allison Gosda to fill the WPIC Directors position and Jane Harris will become the CCO with the retirement of Dr. Forrester. 6. Save the Date! - April 6 is the date of the Partners Opioid Summit and March 14 is the annual Provider Forum. Providers are encouraged to register and attend. 	
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	Natalie McBride -	
DISCUSSION	<ol style="list-style-type: none"> 1. Reminded Providers that they will be receiving letters at 6 months for re-credentialing. At 90 days, a 2nd notice along with a contract warning letter will be issued if not complete. At 60 days, Contract termination notices will be sent. PLEASE get your re-credentialing done on time. 2. Asked for support and volunteers to serve on the Partners Credentialing committee. Please send your information to Provider council leadership to be submitted as a recommendation for this committee. Kelli Carson from Monarch has requested to be added to the credentialing committee. 3. Asked for support and volunteers to serve on the Partners Clinical Advisory Committee. Tim Lentz from CVBH volunteered to serve. 	
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	Tammy Gilmore	
DISCUSSION	<p>1. Discussion around the Internal Review Process to see if it is new or the same process currently being used.</p> <p>2. Gave information that the previous post meeting of IDD staff will continue the last meeting of every quarter immediately following the general Provider Council Meeting. Next Meeting will be March 23, 2018.</p> <p>3. Tammy went over the process of “notice of concern” and stated that this is an internal memo within partners and that Providers should not necessarily be concerned when they receive this. It is the job of the care coordinator to contact the provider regarding any issues or concerns but that this specific language is just specific to internal partners staff.</p>	
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:		
DISCUSSION		
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

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DISCUSSION		
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

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DISCUSSION		
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

Meeting Adjourned, Next meeting will be on Marchrd, 2018 at 9:30 in the Partners Multipurpose Room in the Hickory Bldg.