

Partners Provider Council

MINUTES

JANUARY 26, 2018 9:30 AM – 12:00 PMPBHM – HICKORY OFFICES

CHAIR/PRESIDENT	Julie Walker
VICE CHAIR/ VICE PRESIDENT	Tim Lentz
SECRETARY	Beth Brown

Voting member Roll Call & Attendance		A=Absent	P=Present
Agency	Disability Group	A / P	
Alexander Youth Network Hughes Crisp	MH	P	
Boundless Miracles, LLC Kim Mitchell, Rhonda Cooper	IDD	P	
Catawba Valley Behavioral Health Tim Lentz	IDD/MH/SA	P	
Catawba Valley Medical Center Veronica McCray, Kim Yates	Hospital	P	
Children's Hope Alliance	Child MH	A	
Clay Wilson & Associates Julie Walker	Child & Adult SA	P	
Com Serve Inc. Barbra Maney	IDD	P	
Daymark Sarah Dunagan, Sharon Wilcox	MH/SA	P	
Developmental Disabilities Resources Traci Butler	IDD	P	
Easter Seals UCP Kathy McGuire	IDD/MH	P	
Gaston Residential Services Darlene Norton, Wendy Houser	IDD – Adult Dual (MH &/or TBI)	P	
Genuine Counseling Services	Child & Adult MH	A	
Holy Angels Shannon Childress	IDD	P	
Home Care Management	IDD	A	
Hughes Behavioral Health	IDD	A	
Jenny C. Carrington	IDD	A	

Lifespan Robin Devore	IDD	P
McLeod Center Dana Troiano	SA	P
Monarch Kelli Carson	MH/SA	P
New Directions Gina Griffith	LIP	P
Phoenix Counseling Beth Brown	MH/SA	P
Pinnacle Family Services Safi Martin	MH	P
PQA Debra Zlobecki	IDD/MH/SA	P
RHA Mary Costner	IDD	P
Skill Creations Misty Clay	IDD	P
Support, Inc. Josh Martin	MH/SA Children & Adolescents	P
Turning Point Homes Jesse Stroud, Alex Caras	MH	P
Universal Mental Health Tracy Frye	IDD	P
A Caring Alternative (Alternate)	MH/SA Child & Adult	A

OTHER ATTENDEES – NON VOTING MEMBERS

LIFE ALLIANCE, LLC	Darren Stanley
GASTON SKILLS	Colleen McCall
COVENANT CASE MANAGEMENT	Kathryn Russell
GOODWILL IND. OF NUNC	Amanda Thao
CATAWBA CO. FAMILY NET	Candi Duke
INFINITE BEGINNINGS	D. Vickie Smith
DAVIDSON FAMILY SERVICES	Shannon Black, DeAnn Hedrick
INTEGRATED CARE OF GREATER HICKORY	Corey Richardson
SPRINGBROOK BEHAVIORAL HEALTH	Scott Compton
TURNING POINT SERVICES	Donnie Thurman

Agenda topics

- Review & Approve January meeting Minutes
- Old Business
- Work Group Discussions
- Credentialing Process Update

AGENDA TOPIC:	Review & Approve November, 2017 Minutes	
DISCUSSION	Rhonda Cooper made the motion and Safi Martin seconded for approval of the minutes.	
CONCLUSIONS	Vote was taken and minutes approved with no objections	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	EHR & HIE Connection	
DISCUSSION	Nothing new at this point – State HIE committee to meet today and follow up will be sent out.	
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	QI Committee update	
DISCUSSION	There will be a Feb meeting, 1 st Tuesday of the month and follow up from that will be presented at the Feb. Provider Council Meeting	
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	Clinical Advisory Committee update	
DISCUSSION	Met in Jan. Very quick meeting no changes to report to requirements at this time	
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	Utilization Committee update	
DISCUSSION	Meeting sch. For Feb 5 th no update from previous. Will update at next meeting.	
CONCLUSIONS		

ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	Credentialing Committee update	
DISCUSSION	Tim Lentz has agreed to fill the vacancy and will be added in Feb. Natalie McBride will be here later in the meeting and will share some more information during the open meeting. Any others are encouraged to submit information to request review to be added to the Credentialing Committee.	
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	Global CQI Committee update	
DISCUSSION	Darren reported that there is going to be a close monitoring of IRIS 85% Partners. Working on clarity for IDD outcomes measures or if the supermeasures are now the primary focus. The IDD committee meets the first Friday of the month and members are encouraged to attend as it is an open meeting. Recommend that we stay on Partners for education requirements. There are discrepancies and it is a payback if not met on PPR's. Accreditation is not an issue per DMA and is an issue per Partners. Darren will keep this on our radar. The question has been posed around grandfathering in since the rule has just now been clarified. Partners is getting clarification on this. We should push for a "start" date with grandfathering of prior staff. Question around how this affects Phycisians/extenders. Is the same stipulation going to be applied across the board and at the MCO level?	
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE

AGENDA TOPIC:	IDD Meeting	
DISCUSSION	Question raised around whether or not the IDD meeting will still be held immediately after the Provider Council meeting. We will contact Partners to ask this question.	
CONCLUSIONS	IDD meeting held in Dec. Question around IPRS authorizations. Need a request from Provider Council to expand the IPRS authorizations beyond 6 months for all IDD services to come in line with current Innovations services. Motion made by Rhonda Cooper, seconded by Shannon Childress. Motion carries.	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	EMDR	
DISCUSSION	Can we ask about the enhanced rate for EMDR and where that is.	
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	Respite Concern Notices	
DISCUSSION	There was a discussion around if providers are receiving a “notice of concern”. No other providers present reported this that were at the meeting. Care coordinator is stating that the “monitoring specialist” has seen this as a flag for when it is being provided. Providers pose the question if they are not going over and the service is auth’d and they are not requesting more what is the real issue?	
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	Paul Caldwell –Q&A	
DISCUSSION		
CONCLUSIONS	<p>Q – Can we get more information/clarity on the Education/Accreditation issue – A – Will have to take back and get some clarity but diploma mill documents won't be accepted.</p> <p>Q- can you define diploma mill – A – Accredited universities only.</p> <p>Q- Are there brick and mortar universities that aren't accredited? A1 – there are some.Natalie stated that this issue is solely around High School and potentially Q level staff. Will bring clarification back to the committee. A2 – Paul stated that his belief is that yes rules may change and that should not necessarily mean that something that was monitored and found compliant should not necessarily mean that it can't change the next time.</p>	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	Paul Caldwell – Q&A	
DISCUSSION	<p>Q- Could we still have the IDD meeting post the provider council meeting next month? Usually Doug facilitated. A – Will put this request in.</p>	

	<p>Q – The IDD committed has requested that IPRS IDD services authorizations be extended to a year to come in line with the current timelines for Innovations. Formal request will come from Provider Council to Beth Lackey.</p> <p>Q – Webinar planned for EMDR and do we know when that may be – A – Will take that back and clarify</p> <p>Q – IDD – notice of concerns for Respite. A – Doug can address this at the next meeting. Paul will send a communication to Tammy and Doug regarding this question and request a response.</p>	
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	<p>Natalie McBride – A new bypass list has been sent out from DMA/DMH and Partners is comparing to and will utilize the DMA third party bypass list. Partners will be sending this out as soon as it is ready. Claims wanted us to be aware that there have been an increased request for timely filing. Please see the most recent bulletin for information on this. Credentialing is currently sending out a re-cred notice at 6 months. You must have it in by 60 days prior to the expiration date. Also applies to clinicians. We must have their recreds done 60 days prior to their expiration date in Alpha or they will be termed and we have to go through recredentialing before they can be put back in.</p>	
DISCUSSION		
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	<p>Natalie McBride – Credentialing committee update</p>	
DISCUSSION	<p>Need members to volunteer if possible. Tim Lentz has volunteered. Several other members are due to rotate off. Let Natalie know if you or any staff want to volunteer for that. Monthly 2 hour meeting – committee reviews all credentialing requests and flags that come up. Deciders of who gets in the network. All levels of staff are needed for committee. IDD does not have to be licensed but MH and SA do need to have licensure to serve on this committee. Timely Follow up – Please request a weekly call in to talk about timely follow up – Send the request to your specialist.</p>	
CONCLUSIONS	<p>Paul encouraged providers to pay attention to the waiver information that you may see coming out in the public news. There are some discussions going on around open vs closed networks. Please share your thoughts on that with Partners staff and legislation. Partners view is in the middle on this as they typically control the network through performance and other indicators. Still in the process of looking at tailored/standard plans for the future. Will Callison will be at the future meetings and he emphasized the good relationship that providers has with Partners. This venue is a mutually respected place that we can be honest and work together on issues.</p>	

ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

Meeting Adjourned, Next meeting will be on Feb. 23rd, 2018 at 9:30 in the Partners Multipurpose Room in the Hickory Bldg.