

Partners Provider Council

MINUTES

APRIL 27, 2018 9:30 AM – 12:00 PMPBHM – HICKORY OFFICES

CHAIR/PRESIDENT	Julie Walker
VICE CHAIR/ VICE PRESIDENT	Tim Lentz
SECRETARY	Beth Brown

Voting member Roll Call & Attendance P=Present		A=Absent	
Agency	Disability Group	A / P	
Alexander Youth Network Hughes Crisp	MH	P	
Boundless Miracles, LLC Kim Mitchell, Rhonda Cooper	IDD	A	
Catawba Valley Behavioral Health Tim Lentz	IDD/MH/SA	P	
Catawba Valley Medical Center Kim Yates	Hospital	P	
Children’s Hope Alliance	Child MH	A	
Clay Wilson & Associates Julie Walker	Child & Adult SA	A	
Com Serve Inc. Barbra Maney	IDD	P	
Daymark	MH/SA	A	
Developmental Disabilities Resources Alicia Emmons	IDD	A	
Easter Seals UCP	IDD/MH	A	
Gaston Residential Services Wendy Houser - Teleconference	IDD – Adult Dual (MH &/or TBI)	P	
Genuine Counseling Services	Child & Adult MH	A	
Holy Angels Shannon Childress	IDD	P	
Home Care Management	IDD	A	
Hughes Behavioral Health	IDD	A	
Jenny C. Carrington	IDD	A	

Lifespan	IDD	A
McLeod Center Diana Baxter	SA	P
Monarch Kelli Carson - Teleconference	MH/SA	P
New Directions Hannah Alligood	LIP	P
Phoenix Counseling Beth Brown	MH/SA	P
Pinnacle Family Services Safi Martin	MH	A
PQA Debra Zlobecki	IDD/MH/SA	P
RHA Mary Costner - Teleconference	IDD	P
Skill Creations Misty Clay - Teleconference	IDD	P
Support, Inc. Josh Martin	MH/SA Children & Adolescents	A
Turning Point Homes Alex Caras	MH	P
Universal Mental Health Tracy Frye	IDD	A
A Caring Alternative Teagan Brown	MH/SA Child & Adult	P

OTHER ATTENDEES – NON VOTING MEMBERS

LIFE ALLIANCE, LLC	Darren Stanley - Teleconference
GASTON SKILLS	Colleen McCall
COVENANT CASE MANAGEMENT	
GOODWILL IND. OF NWNC	
COMM ALTERNATIVES OF NC	
INFINITE BEGINNINGS	
DAVIDSON FAMILY SERVICES	Shannon Black, Deann Hedrick
CAROLINA THERAPEUTIC SERVICES	
CROSSROADS COUNSELING CENTER	
MAXIM HEALTHCARE	Brittany Hocking

AGENDA TOPIC:	Review & Approve March 23, 2018 Minutes	
DISCUSSION	Meeting was called to order and minutes were approved with motions by Kelli Carson and 2 nd by Misty Clay.	
CONCLUSIONS	Vote was taken and minutes approved with no objections	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	Old Business – Committee Reports	
DISCUSSION	<ul style="list-style-type: none"> • Work Group Discussions <ul style="list-style-type: none"> ○ Clinical Advisory – Reviewing measures but no updates ○ Should be noted that QI now meets quarterly and will have updates less regularly. ○ HIE/EHR Providers again encouraged to connect and participate with HIE as soon as possible. ○ Credentialing – no updates, still looking for participants ○ UM/UR – no updates 	
CONCLUSIONS	Committees continue to meet, review membership, and report.	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	Partners Staff Open Meeting – Beth Lackey, Natalie McBride, Sherry Reece-Cota	
DISCUSSION	<p>Alpha Issues – There have been identified issues around enrollments, auths, and diagnosis in Alpha. There are currently issues with viewing client data, etc. This is a known issue and is being reviewed for resolution as soon as possible.</p> <p>EMDR – Questions around required training prior to enrollment with Partners and how to accomplish the enrollment process. Providers should be requesting this service be added to contract and staff information sent in to have staff added for EMDR services. Full certification is not required prior to enrollment with Partners.</p> <p>Outpatient Plus – Questions around where this is currently and it is still in discussion</p> <p>Rutherford County – Rutherford County will be moving into the Partners MCO as part of the network identified catchment area. Will take around 9 months for the total process to occur. They have requested to “dis-engage” with Vaya.</p> <p>Updates to Service Defs – CST definition has updates to add SA staff requirement, updates to LTCS in lieu of SD coming. Also updates to Day Support.</p>	

	MORES Adolescent Crisis Services Continuum – covers ages 5 – 21 with follow behind for additional months. Waiver - Discussions beginning to happen around Waiver process with providers RX takeback day is on April 25 th , 2018. Encouragement to participate if possible.	
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:		
DISCUSSION		
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

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DISCUSSION		
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

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DISCUSSION		
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:		
DISCUSSION		
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE

AGENDA TOPIC:		
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DISCUSSION		
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:		
DISCUSSION		
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:		
DISCUSSION		
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

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DISCUSSION		
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:		
DISCUSSION		
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:		
DISCUSSION		

CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

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DISCUSSION		
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

Meeting Adjourned, Next meeting will be on May 25, 2018 at 9:30 in the Partners Multipurpose Room in the Hickory Bldg.