

Partners Provider Council

MINUTES

MAR 23, 2018 9:30 AM – 12:00 PMPBHM – HICKORY OFFICES

CHAIR/PRESIDENT	Julie Walker
VICE CHAIR/ VICE PRESIDENT	Tim Lentz
SECRETARY	Beth Brown

Voting member Roll Call & Attendance		A=Absent	P=Present
Agency	Disability Group	A / P	
Alexander Youth Network Hughes Crisp	MH	P	
Boundless Miracles, LLC Kim Mitchell, Rhonda Cooper	IDD	P	
Catawba Valley Behavioral Health Tim Lentz	IDD/MH/SA	P	
Catawba Valley Medical Center Veronica McCray, Kim Yates	Hospital	P	
Children's Hope Alliance	Child MH	A	
Clay Wilson & Associates Julie Walker	Child & Adult SA	P	
Com Serve Inc.	IDD	A	
Daymark	MH/SA	A	
Developmental Disabilities Resources Traci Butler, Devon Cornett	IDD	P	
Easter Seals UCP	IDD/MH	A	
Gaston Residential Services Wendy Houser	IDD – Adult <small>Dual (MH &/or TBI)</small>	P	
Genuine Counseling Services	Child & Adult MH	A	
Holy Angels Regina Moody	IDD	P	
Home Care Management	IDD	A	
Hughes Behavioral Health	IDD	A	
Jenny C. Carrington	IDD	A	

Lifespan		IDD	A
McLeod Center	Monica Harris(phone), Kendall Eller	SA	P
Monarch	Kelli Carson (phone)	MH/SA	P
New Directions	Gina Griffith(phone)	LIP	P
Phoenix Counseling	Beth Brown	MH/SA	P
Pinnacle Family Services	Safi Martin	MH	P
PQA	Khalil Nassar (phone)	IDD/MH/SA	P
RHA	Mary Costner(phone)	IDD	P
Skill Creations	Misty Clay	IDD	P
Support, Inc.	Josh Martin	MH/SA Children & Adolescents	P
Turning Point Homes	Jesse Stroud	MH	P
Universal Mental Health	Tracy Frye	IDD	P
A Caring Alternative	Teagan Brown(phone)	MH/SA Child & Adult	P

OTHER ATTENDEES – NON VOTING MEMBERS

LIFE ALLIANCE, LLC	Darren Stanley
GASTON SKILLS	Colleen McCall
COVENANT CASE MANAGEMENT	Kathryn Russell(phone)
GOODWILL IND. OF NUNC	Lucy Her(phone)
COMM ALTERNATIVES OF NC	Mike Penland
INFINITE BEGINNINGS	Vickie
DAVIDSON FAMILY SERVICES	Shannon Black
CAROLINA THERAPEUTIC SERVICES	Shawna Jackson, Clarence Sutton
CROSSROADS COUNSELING CENTER	
TURNING POINT SERVICES	Donnie Thurman

Agenda topics

- **Old Business –**
- **Work Group Discussions**
 - No updates to work groups at this time

AGENDA TOPIC:	Review & Approve February 23, 2017 Minutes	
DISCUSSION	Meeting was called to order and minutes were approved with motions by Misty Clay and 2 nd by Rhonda Cooper.	
CONCLUSIONS	Vote was taken and minutes approved with no objections	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	Old Business	
DISCUSSION	<ul style="list-style-type: none"> ○ HealthConnex – discussion around the importance of getting connected to the Health Information Exchange and the mandates behind this. There are extensions available and providers are encouraged to enroll asap. Extensions will allow you to extend your connection requirement until June 1, 2019. The next meeting is scheduled for May 2nd for anyone interested in joining. Vaya is still requiring by 2018. ○ Partners is having a summit on EHR's and the flyer was sent to the group. Providers are encouraged to attend and share this information 	
CONCLUSIONS	HIE is still moving forward but extensions are available and Partners is holding a summit on EHR's and vendors will be available to speak with providers	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	QI Committee update	
DISCUSSION	URAC – Main Focus currently	
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	Clinical Advisory Committee update	
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DISCUSSION	Discussion around committee meeting and members. Ask who is currently on this committee and how someone is nominated/appointed to this committee		
CONCLUSIONS			
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE	
N/A			

AGENDA TOPIC:	Utilization Committee update – Get more information out of some of the issues and a big issue is no show, timely follow up, transportation. Committee meets the first Monday of the quarter -		
DISCUSSION			
CONCLUSIONS			
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE	
N/A			

AGENDA TOPIC:	Credentialing Committee update		
DISCUSSION	Still looking for MD, PhD, level members. Gi Koontz from Phoenix Counseling has volunteered for SA.		
CONCLUSIONS			
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE	
N/A			

AGENDA TOPIC:	Global CQI Committee update – Darren Stanley		
DISCUSSION	Amended the guidelines to meet quarterly instead of monthly. Looking at National Core indicators and IRIS submissions. New MHSA Co-chair needed and this will be elected in Sept. 2018.		
CONCLUSIONS			
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE	

AGENDA TOPIC:	IDD Meeting		
DISCUSSION	AFL Tool and question around HCBS diagnosis requirements		
CONCLUSIONS	Will ask for clarification in the open portion of the meeting when Partners staff are in attendance		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE	
N/A			

AGENDA TOPIC:	Case Management Referrals – Safi Martin	
DISCUSSION	New program for Case Management for children with IDD/MH and Partners will make the referrals for this program to Pinnacle Family services	
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	Long Term Care Support	
DISCUSSION	Questions raised around the changes to Service Def for LTCS. This will be posed at the open meeting	
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	SARS/Pass Through	
DISCUSSION	Pass Through SARS are no longer required for HDPT and Peer Support	
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	Open Meeting with Partners(Beth Lackey, Natalie McBride, Sherry Reece-Cota, Charity Bridges)	
DISCUSSION	<ol style="list-style-type: none"> 1. AFL Checksheet – Beth Lackey went over why this sheet was put in place and asked for suggestions to be sent to her. There was some discussion over duplication of effort and requirements around this form. 2. Providers request clarity on requirements for weekly monitoring around rights restrictions 3. LTCS – Updates to Service Definition. Partners has submitted an in lieu of Service Definition to the state. 4. Charity Bridges is the new Director of Utilization Management as of May 2018. Lynne Gray will be the new Care Coordination Director, Allison Gosda has moved into the Whole Person Integrated Care Director’s position. 5. Outpatient Plus was delayed due to the rate being too low. This is being reviewed and will be rolled back out. 6. Ambulatory Follow up Final Specs to be out from DMA. Will include also looking at Dual Enrollees. Validation reports will be forthcoming. Reran the #s for January and February #s are looking better. 7. Charity went over IDD auth limit concerns and Individualized Rates. Can now auth for one year for LTR. Gave information on rules around planning for services. If using the PCP you MUST use the PCP rules, if using the treatment 	

	<p>plan, requirements are less intense. Will ask and review the limits on auths for Day Support and Day Activity as well for extensions. Will send out a formal notice regarding changes. Discussed the new BCBA continuum. Talked about the new RBT(registered behavioral Technician) Certified by the BCBA board, trained for Autism. More information to come.</p> <p>Formal Meeting was adjourned and IDD Meeting to follow immediately after.</p>	
CONCLUSIONS	Suggestions for updates or revisions be sent to Beth Lackey	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:		
DISCUSSION		
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:		
DISCUSSION		
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

Meeting Adjourned, Next meeting will be on April 27th 2018 at 9:30 in the Partners Multipurpose Room in the Hickory Bldg.