

Partners Provider Council

MINUTES

OCTOBER 27, 2017

9:30 – 12:00 PM

PBHM – HICKORY OFFICES

CHAIR/PRESIDENT	Shannon Childress
VICE CHAIR/ VICE PRESIDENT	Julie Walker
SECRETARY	Rhonda Cooper

Voting member Roll Call & Attendance		A=Absent	P=Present
Agency	Disability Group	A / P	
Alexander Youth Network Hughes Crisp, Ashley Conrad	MH	P	
Boundless Miracles, LLC Kim Mitchell, Rhonda Cooper	IDD	P	
Catawba Valley Behavioral Health Tim Lentz	IDD/MH/SA	P	
Catawba Valley Medical Center Kimberly Yates, Veronica McCray	Hospital	P	
Children’s Hope Alliance Tracy Moss	Child MH	P	
Clay Wilson & Associates Julie Walker	Child & Adult SA	P	
Com Serve Inc. Barbra Maney	IDD	P	
Daymark Sarah Dunagan	MH/SA	P	
Developmental Disabilities Resources Devon Cornett, Traci Butler	IDD	P	
Easter Seals UCP Kathy McGuire	IDD/MH	P	
Gaston Residential Services Darlene Norton, Wendy Houser	IDD – Adult Dual (MH &/or TBI)	P	
Genuine Counseling Services	Child & Adult MH	A	
Holy Angels Shannon Childress, Sonia Sandford	IDD	P	
Home Care Management Margaret Mason	IDD	P	
Hughes Behavioral Health	IDD	A	
Jenny C. Carrington	IDD	A	

Lifespan		IDD	A
McLeod Center	Ashley King, Tracey Phalen	SA	P
Monarch		MH/SA	A
New Directions	Gina Griffith	LIP	P
Phoenix Counseling	Beth Brown	MH/SA	P
Pinnacle Family Services	Safi Martin	MH	P
PQA	Khalil Nassar	IDD/MH/SA	P
RHA		IDD	A
Skill Creations	Laurie Urland	IDD	P
Support, Inc.	Josh Martin	MH/SA	P
		Children & Adolescents	
Turning Point Homes	Alex Caras	MH	P
Universal Mental Health	Tracy Frye	IDD	P
A Caring Alternative	(Alternate) Melaina Rhoney	MH/SA	P
		Child & Adult	
OTHER ATTENDEES	Donnie Thurman (Turning Point Services), Brittany Hocking (Maxim Healthcare), Colleen McCall (Gaston Skills), Vonda J. Kimrey, Kathryn Russel (Covenant Case Management), Lucy Her, A. Thao, Malla Vue (Goodwill Industries), Rhonda Williams (Opportunity Awaits), Regina Bright (CVII), and D. Vickie Smith (Infinite Beginnings).		

Agenda topics

- Review & Approve September meeting Minutes
- Old Business
- Work Group Discussions
- Susan Reinhardt – Catawba County Maternal MH Collaborative
- Nominations and election of Officers
- Revised Council Guidelines
- Credentialing Process Update
- Utilization Management/MH/SU Concerns
- Provider Council Charter
- Innovative Provider Awards
- Steering Committee for Hospital Privileges Requirement

AGENDA TOPIC:	Review & Approve September, 2017 Minutes	
DISCUSSION	Tim Lentz motioned to approve. Khalil Nassar seconded.	
CONCLUSIONS	Approved unanimously.	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	EHR & HIE Connection	
DISCUSSION	Sub committee has not met due to push back of date.	
CONCLUSIONS	There are some vendors already approved for connection. Encourage providers to go to website for NCConnex to stay updated. Every provider must sign a contract or they cannot bill Medicaid.	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	Catawba County Maternal Mental Health Collaborative	
DISCUSSION	Susan Reinhardt presented information regarding this collaborative and gave out several handouts. She discussed the barriers to treatment for many women and the need for more education for doctors in general.	
CONCLUSIONS	The collaborative was started to close the gaps in services and they are in need of providers who are willing to go through the training and assistance with creating a Resource Manual.	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
Check out their website for more information: www.postpartum.net		

AGENDA TOPIC:	Council Guidelines	
DISCUSSION	The Provider Council Guidelines were updated to reflect the change in membership approved in January, 2017.	
CONCLUSIONS	There are 28 voting members and 1 alternate.	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	QI Committee update	
DISCUSSION	Partners has requested that we appoint a replacement for Laurie Umland on this committee at her request.	
CONCLUSIONS	Laurie is unable to attend every meeting but would like to stay on the committee if Partners will allow. They are willing to work with her. There was no other information.	

ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	Clinical Advisory Committee update	
DISCUSSION	Meets quarterly. Devon will send the minutes from the last meeting in July to Rhonda to be sent out to the council members. There was discussion around the B3 services and agencies turning consumers away.	
CONCLUSIONS	The issues providers face with the B3 services are the psychologicals required and having to hire a Q to take on the service. Staffing and reimbursement rates are also an issue and many referrals are emergent and have high needs so it is harder to staff those.	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	Utilization Committee update	
DISCUSSION	Ashley Conrad and Kevin Oliver would like to roll off of this committee as they have been on it for a long time.	
CONCLUSIONS	The meetings have gotten shorter and they feel that they are no longer getting provider feedback as they used to. Meetings are quarterly and they would need three providers to participate – one from each disability group. Shannon asked that providers think about it and let us know at next month's meeting if they can participate. The meetings are held in Statesville.	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	Credentialing Committee update	
DISCUSSION	Nothing new to report.	
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	Global CQI Committee update	
DISCUSSION	Nothing new to report	
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	Innovative Provider Awards	
DISCUSSION	Partners would like to present awards to providers for innovation in housing and employment, Innovations in treatment, with children and family, care integration, prevention education and quality improvement. They have asked the Council to participate in the selection of the winners.	
CONCLUSIONS	There was much discussion on how much the council would be involved in this process and it was finally determined that Beth Lackey will send out a survey regarding this and see how the council would like to proceed.	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
Participate in a survey about the process, the criteria and whether or not it would be for all three disability types, etc.	Beth Lackey	

AGENDA TOPIC:	Nominations and Election of Officers for 2018	
DISCUSSION	The following nominations were received: Julie Walker for President, Tim Lentz for Vice President and Beth Brown for Secretary.	
CONCLUSIONS	Devon Cornett made a motion to accept the nominations and Safi Martin seconded the motion. All were in favor. The new officers will take office on January 1, 2018.	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE

AGENDA TOPIC:	Partners Update – Provider Council Charter – Beth Lackey	
DISCUSSION	Beth Lackey reported that they were reviewing URAC compliance assessments and that there was some recommendations for the Provider Council.	
CONCLUSIONS	She proposed a charter similar to one they have used in the past which outlines how the Council acts as an advisory body to the MCO. The charter was completed and all voting members (by agency name) were listed. Beth is working to make sure all of the minutes from the meetings are listed on their website.	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	Partners Updates – UM Discussion for MH/SU	
DISCUSSION	Natalie distributed a Coordination of Benefits handout and there was discussion regarding the bypass list.	
CONCLUSIONS	Natalie will clarify some of the items questioned on the bypass list and re-distribute.	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

Meeting adjourned for IDD meeting.