

CHAIR/PRESIDENT	Shannon Childress
VICE CHAIR/ VICE PRESIDENT	Julie Walker
SECRETARY	Rhonda Cooper
ATTENDEES	Ashley Conrad, Sarah Dunagan, Beth Brown, Kelly Carson, Martin Osteen, Timothy Lentz, Tonya Carroll, Devon Cornett, Amber Anderson, Khalil Nassar, Gina Griffith, Tonya Oakley, Kim Mitchell, Veronica McCray, Barbra Maney, Tracy Moss, Misty Clay, Mary Corey Costner, Darlene Norton, Donnie Thurman, Brittany Hocking, Mike Penland, Colleen McCall, Darren Staley, Melaina Rhoney, Kathryn Hinkle Russell, Amanda Thao, Josh Martin Alexander Walker, D. Vickie Smith, Rhonda Williams, Charlotte Johnson, Donnita Silver, Kristie Harmon, Cheri Klaver, Renee Lewis and Joe Marks

Agenda topics

- Review & Approve June meeting Minutes
- Old Business
- Work Group Discussions
- Crisis Services for Individuals with IDD
- Credentialing Process Update
- Leadership Consortium Update
- B3 Services Update

AGENDA TOPIC:	Review & Approve June, 2017 Minutes	
DISCUSSION	Misty Clay motioned to approve. Devon Cornett seconded.	
CONCLUSIONS	Approved unanimously.	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

AGENDA TOPIC:	EHR & HIE Connection	
DISCUSSION	New deadline to be connected is July, 2019. Health Information Exchange is researching what information will be exchanged and whether it will be beneficial to all of us.	
CONCLUSIONS	April 2018 is the deadline for feedback. The subcommittee feels that the authority doesn't know which direction they are going in but their research should us time to give feedback regarding information or data that providers feel would be helpful. The subcommittee has asked Alice Miller to speak to the council regarding this issue but has yet to hear back from her.	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
Schedule meeting with Alice Miller	Timothy Lentz	9/22/17

AGENDA TOPIC:	QI Committee update		
DISCUSSION	Nothing to report at this time.		
CONCLUSIONS			
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE	

AGENDA TOPIC:	Clinical Advisory Committee update		
DISCUSSION	Devon will send minutes to council for review.		
CONCLUSIONS			
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE	

AGENDA TOPIC:	Utilization Committee update		
DISCUSSION	Nothing to report at this time.		
CONCLUSIONS			
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE	
Ashley Conrad will send out minutes			

AGENDA TOPIC:	Credentialing Committee update		
DISCUSSION	NPPES is causing a lot of troubles for some providers and causing denials.		
CONCLUSIONS			
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE	

AGENDA TOPIC:	Global CQI Committee update		
DISCUSSION	Darren reported that Helen Austin is the chair of this committee.		
CONCLUSIONS	Concerns about IDD measures and will keep as a standing issue. Concerns about denials due to taxonomy issue and hitches in the system counting against providers.		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE	

AGENDA TOPIC:	Crisis Services for Individuals with IDD		
DISCUSSION	Providers are concerned that there is no crisis services for state funded or IPRS consumers.		

CONCLUSIONS	Providers feel that alternative placement is really a problem at this time. Providers are having to call EMS and local law enforcement to help with emergencies. Access does not give the help needed. Providers really do not understand the role of Mobile Crisis.	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
Discuss with Doug Gallion during the IDD session		

AGENDA TOPIC:	Partners Update – Follow up on Leadership Consortium – Beth Lackey	
DISCUSSION	Beth Lackey reported that Partners contracts with DMA and DMH will clarify what the outcomes have to be due to penalties imposed for failure to meet certain outcomes. She is not sure of the full specifications but should have more information soon as to how they will monitor their compliance.	
CONCLUSIONS	There will be benchmarks that providers have to achieve in order to avoid the penalties being passed on from Partners. The question is how do Partners and Providers come together to meet the 55% compliance and avoid penalties. Beth discussed what some of the priorities will be for both MH/SA and IDD populations. Beth assures us that Partners will have conversations with providers before this takes effect so that we can be prepared.	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
Watch for communication bulletins with more information.		

AGENDA TOPIC:	Partners Updates – NC Tracks, Alpha and NPPES – Natalie McBride	
DISCUSSION	Natalie reported that as of July 1 st , NC Tracks is looking at encounter claims being processed.	
CONCLUSIONS	Starting in January, a financial penalty will be assessed to Partners against denied claims. Licenses have to be renewed in NCTracks before Partners can pay a claim. Providers must verify that NCTracks, Alpha and NPPES all match. The taxonomy list is available now and must be what is on NPPES tied to the NPI number. The State has changed their rule that NCTracks now has 6 weeks to honor managed care change requests instead of 2 weeks.	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE

AGENDA TOPIC:	Partners Updates – Human Rights Committee – Kim Maguire	
DISCUSSION	Kim reported that Partners Human Rights Committee was interested in seeing how the provider Human Rights Committees were working and how Partners could provide technical assistance to us. Kim explained that they were not getting copies of the minutes from providers.	
CONCLUSIONS	All providers are required to send in their HRC minutes or Partners will initiate a Plan of Correction. They are happy to provide training regarding Incident reports and minutes. They will come and do one on one training with staff regarding Human Rights efforts and provide training regarding use of the IRIS system.	

ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE

AGENDA TOPIC:	Partners Updates – Paul Caldwell	
DISCUSSION	Paul reported that a new COO had been hired and a replacement was being sought for the Dr. Salazar’s position as he is retiring at the end of September.	
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE

The Provider Council regular meeting was adjourned and the IDD meeting was held. Doug Gallion and Tammy Gilmore joined the meeting and shared a lot of information with the group. Below are some of the topics and issues discussed.

- Home and Community Based Standards compliance: supervisors say providers have been confused because they are submitting self assessments to the Provider Specialist and they are being approved because it looks like everything is in compliance but when Care Coordinators monitor they are finding that providers are not in compliance. Doug reported that if a Care Coordinator sees something different from the self assessment occurring that they have to report that. Right restrictions have to be documented and it has to be approved by the Client Rights Committee. Care Coordinators are supposed to point out things that are out of compliance and they realize that providers are not going to be completely there yet because the deadline is not here yet. Care Coordinators role is to help providers see what is not in compliance and help providers address those issues before it becomes a problem with the state. Doug reported that the state realizes that they need to change some of the requirements on their level which is why the deadline for compliance has been extended. He emphasized that providers need to pay close attention to areas surrounding Client Rights and make sure that areas of concern are addressed in the plan in order to show compliance. A goal that needs to be addressed can be in the plan and that will show some documentation.
- Doug stated that providers who have a plan of action on their self assessments should follow through with becoming compliant. His team will be writing articles for the communication bulletins where they will highlight some of the things they are seeing that are out of compliance and concerns that Care Coordinators have.
- ADVP – providers should be moving away from this because it is not best practices. They should be trying to shift to Day Supports and move toward Supported Employment as state dollars keep getting cut and we need to maximize services available. He acknowledges that there were barriers as soon as providers submitted transition plans around the psychological evals that were older than 10 years. This rule does not apply to B3. Their plan is to send an evaluator to each provider to help them get these done so they can move forward.
- Community Navigator: Doug is developing a survey for consumers to ask questions about what is working and what is not. They are trying to develop information and schedule a meeting with providers to discuss the data.
- Transition Bridging Team: Partners partnered with RHA and wrote a grant to the state that was awarded. This grant is pertaining to kids who are dually diagnosed or have lots of behaviors who

are going to specialty centers and then discharged and decompress. State asked what it would take to stop recidivisms. There is a four person team and Partners is allowing Brad Smith to be on this team.

- There was discussion regarding group homes for kids. There are not a lot out there and they are full. Partners needs a collaborative to work on this issue with Doug. They may put out an RFI to develop 5600 B group homes for IDD which will be funded on the IDD side – money follows person – bringing out of PRTF.
- House Bill 543 from 2013: a guardian cannot be an employee providing services unless ONE of three option are met: 1) they are ward of the person, 2) they are an immediate family member guardian before January 1, 2013, or 3) a guardian who is unrelated by March 1, 2013. There has been confusion with Care Coordinators which has been cleared up.