

CHAIR/PRESIDENT	Margaret Mason (Absent)
VICE CHAIR/ VICE PRESIDENT	Tonya Oakley
SECRETARY	Safi Martin
ATTENDEES	Safi Martin, Tonya Oakley, Michael O'Connor, Kevin Oliver, Sharon Wilcox, Lyndril Leonard, Darlene Norton, Martin Osteen, September Stallings, Darra Staley, Kimberly Yates, Gary Meosky, Dorcas V. Smith, Donnie Thurmz (sp.?), Nick Bellmio, Jennifer Williams, Ashley Conrad, Shannon Atkinson, Alisa Buchanan, Julie Walker, John Waters, Asheli Thomson, Scott Compton, Robin Devore, Devon Cornett, Ashley King, Jasmine Burgess (<i>may have been more present, but did not sign in</i>)

Agenda topics

- First Responder Requirements in Clinical Coverage Policy
- Provider Satisfaction Survey Results
- FY 2016-2017 IPRS Contract Information
- SWOT Analysis of Partners/Smoky Merger
- Partners Updates

AGENDA TOPIC:	First Responder Requirements in Clinical Coverage Policy	
DISCUSSION	<ul style="list-style-type: none"> ○ Kevin Oliver motioned to create an ad hoc committee to review questions & answers on this issue. Motion carries unanimously. Tonya Oakley gathered names of interested committee members. 	
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE

AGENDA TOPIC:	Provider Satisfaction Survey	
DISCUSSION	<ul style="list-style-type: none"> ○ Providers present reviewed the summary provided by Partners LME-MCO ○ Providers recommended that Partners Provider Council leadership meet with Partners BHM leadership to have a general discussion and determine more specific and targeted topics to bring back to the Providers Council for quality improvement topics. Interested in any additional data that would assist this conversation. How can we better partner together to improve. Also take into consideration that a smaller number of surveys were returned this year. ○ John Waters motioned that council leadership meet with Partners leadership to discuss survey results and bring back any relevant information or actions to the larger Providers Council. Kevin Oliver seconded the motion. Motion carries unanimously. 	

	<ul style="list-style-type: none"> ○ Conversation within council related to the different areas of growth: 		
CONCLUSIONS			
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE	

AGENDA TOPIC:	Fiscal Year 2016-2017 IPRS/State Funded Contract Information		
DISCUSSION	<p>Provider expressing concerns that Providers self-monitoring and tracking are not matching the data that Partners is using to determine IPRS/State Funding amounts.</p> <p>Providers were encouraged to communicate clearly with their Provider Specialist related to any anomalies or special considerations related to funding utilization.</p> <p>Providers also expressed concerns about the choice about whether to continue IPRS/State Funded services to clients when the funds run out and how stopping those services may impact the following year's contract.</p> <p>The demand for IPRS/State Funded services is incredibly high and Providers are working hard to meet the demand, but run into critical issues when funding levels are not there to meet the demand. Providers are also interested in the opportunities that might exist for passing along savings directly to the providers.</p>		
CONCLUSIONS			
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE	

AGENDA TOPIC:	SWOT Analysis & Provider Council Recommendations related to pending Partners BHM & Smoky Mountain LME-MCOs merger.		
DISCUSSION	<p>Providers asked for data points that compare HUB model to Comprehensive Provider model.</p> <p>Providers are looking at the immediate merger in the context of the larger Medicaid transformation (1115 Waiver).</p> <p>Providers Councils are much different. Need to consider role of providers councils and have leadership from the different councils meet leading up to merger.</p> <p>All present supported PBHM PC President Margaret Mason continuing to stay in contact with SM LME-MCO PC President Duncan Sumpter.</p> <p>SWOT Analysis activity notes and priorities attached on separate document.</p>		
CONCLUSIONS			
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE	

Doodle Poll for May/June combined meeting	Safi Martin	
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AGENDA TOPIC:	Partners Updates		
DISCUSSION	<p>Merger is moving forward. Department heads & members are working together between the two LME-MCOs.</p> <p>Routine monitoring will begin being offered as joint (coordinated) monitoring (both LME-MCOs will come on the same day and provide different reports back to the provider).</p> <p>Providers would like for the Partners PC Leadership to meet with Partners BHM leadership to explore the opportunities that may exist for providers to give input on the merger.</p> <p>Providers are receiving their 2016-2017 IPRS/State Funded contracts that were annualized based on the amount utilized as of March 2016. At the end of the first quarter, providers may request additional funding if needed.</p> <p>Provider question related to audits—who is responsible for audits (MCO or state)? Seeking clarification on audits and any information/results that get sent back to the provider. Can providers get more information about the complaints that are being lodged?</p>		
CONCLUSIONS			
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE	