

CHAIR/PRESIDENT	Margaret Mason
VICE CHAIR/ VICE PRESIDENT	Tonya Oakley
SECRETARY	Safi Martin
ATTENDEES	Darlene Norton, Shannon Childress, Teagan Brown, Jenny Carrington, Tracy Frye, Khalil Nassar, Ashley King, Sarah Dunagan, Margaret Mason, Safi Martin, John Waters, Devon Cornett, Traci Butler, Robin Devore, Josh Martin, Lyndril Leonard, Ashley Conrad, Kimberly Yates, Julie Walker, Candi Dula, Joe Lockman, Doug Lancer, Kevin Oliver, Gary Meosky, Andrew (GCSD)

Agenda topics

- Review & Approve August Minutes
- Old Business (NONE)
- Committee Reports
- General Council Discussions
- Provider Council Elections
- Provider Leadership Elections

- Partners Updates

AGENDA TOPIC:	Review & Approve August Minutes	
DISCUSSION	Shannon Childress motioned to approve. Robin Devore seconded.	
CONCLUSIONS	Approved unanimously.	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE

AGENDA TOPIC:	(OLD BUSINESS) No old business	
DISCUSSION		
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE

AGENDA TOPIC:	Committee Reports (no reports today to allow for discussion on other topics)	
DISCUSSION	<ul style="list-style-type: none"> ○ Quality Improvement: Met in December and reviewed Partners internal quality reports. Safi will forward minutes to the group. Next meeting on Feb. 7th. 	

	<ul style="list-style-type: none"> ○ Clinical Advisory: Quarterly meeting. Need IDD provider representative on the committee. Please see Kevin Oliver if interested. Program Integrity & Provider Relations are included in this conversation. Last meeting was reviewing B-3 services. Devon Cornett volunteered to attend as IDD provider. ○ Utilization Management: Underutilization of B-3 services. Community Guide is the service that is most underutilized. MST continues to be a underutilized service. Committee considers ratio between IIH vs. MST and is concerned that referrals are being sent correctly. ○ Credentialing Committee: Cancelled last meeting. Next meeting is 30th. Meeting dates change somewhat frequently. Meet monthly and every other month is face to face. Ongoing issues with timeliness of credentialing. Routinely taking 5-6 months for credentialing. Tonya Oakley will collect any data that providers can offer and take concerns to the committee on Monday (1/30). Explore possibility of “temporary” credentialing. Julie, Kevin, & Tonya will work together on small workgroup to collect and put together data to take back to the credentialing committee. ○ Global CQI: Representative not present. 	
CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
Add Credentialing Committee to “Old Business” topic in next meeting.	Shannon/Julie/Rhonda	

AGENDA TOPIC:	General Concerns	
DISCUSSION	<p>Meeting Date: Some of the providers have requested that we alternate the days of the week. Council discussed this possibility and concluded that the majority of the council membership prefer having the Providers Council on the same day/week of each month.</p> <p>IPRS Dollars: Concern is that IPRS funds are limited, so providers are reducing their IPRS slots. Access dept. is routinely calling providers to request that Medicaid slots be switched to IPRS slots. Providers would prefer that Partners support providers through this process.</p>	
CONCLUSIONS	Partners BHM Providers Council will continue to meet on the 4 th Friday of each month.	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
Add IPRS concerns to “Old Business” on next agenda	Shannon/Julie/Rhonda	

AGENDA TOPIC:	Partners BHM Providers Council Elections	
DISCUSSION	After reviewing the guidelines for the Providers Council, it was concluded that membership is at the Agency level, rather than individual—meaning Agencies are elected to the council and are responsible for sending the delegate/voting person to the council meeting each month.	

Providers Council membership received an email in the past couple of weeks requesting nominations for membership on the council. Guidelines outline membership of 25 members, but we received nomination for 28 members. Leadership followed up with PC membership to request acceptance of all 28 nominations to be voting members.

Shannon Childress motioned to amend the PC Council guidelines to allow for 28 voting member agencies. Khalil Nassar seconded. Motion passed with all voting members (17) voting in favor of the motion.

Member agencies must appoint the voting representative and one alternate.
Reminder to all providers that guidelines indicate voting members who miss two consecutive meetings or four meetings throughout the year will be removed as voting members.

1. Turning Point Homes (NOT IN ATTENDANCE)
2. Com Serve Inc. (NOT IN ATTENDANCE)
3. Alexander Youth Network: (P) Ashley Conrad, (A) Jonathan Hardin
4. Daymark: (P) Sarah Dunagan, (A) Sharon Wilcox
5. Phoenix Counseling: (P) Kevin Oliver, (A) Tom Grey
6. Monarch: (P) Lyndril Leonard, (A) Kelly Carson
7. Access Family Services (NOT IN ATTENDANCE)
8. Children’s Hope Alliance (NOT IN ATTENDANCE)
9. HomeCare Management: (P) Margaret Mason, (A) Roger Giles
10. Pinnacle Family Services: (P) Safi Martin, (A) Martin Osteen
11. CVBH: (P) Tim Lentz, (A) John Waters
12. Skill Creations Inc. (NOT IN ATTENDANCE)
13. Lifespan: (P) Robin Devore, (A) Christopher White
14. Holy Angels: (P) Shannon Childress, (A) Regina Moody
15. RHA (NOT IN ATTENDANCE)
16. Genuine Counseling Services (NOT IN ATTENDANCE)
17. Clay Wilson & Associates: (P) Julie Walker, (A) Lynette Taylor
18. DDR: (P) Devon Cornette, (A) Traci Butler
19. Universal Mental Health Serv. Inc.: (P) Brook Phillips, (A) Tracy Frye
20. PQA: (P) Debbie Zlobecki, (A) Khalil Nassar
21. McLeod Center: (P) Ashley King, (A) Monica Harris
22. LIP: (P) Gina Griffith, (A) Gary Meosky
23. Strategic Interventions (NOT IN ATTENDANCE)
24. Hughes BMHS: (P) Candice Phillips, (A) Lanie Craven
25. Jenny C Carrington, LLC: (P) Jenny Carrington, (A) Kay Franklin
26. Easter Seals UCP: (P) Tonya Oakley, (A) Kathy McGuire
27. Boundless Miracles: (P) Rhonda Cooper, (A) Kimberly Mitchell
28. Catawba Valley Medical Center (hospital rep): (P) Kimberly Yates, (A) Veronica McCray
29. (ALTERNATE) A Caring Alternative: (P) Melaina Rhoney, (A) Teagan Brown

CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE

AGENDA TOPIC: Partners BHM Providers Council Leadership Elections

DISCUSSION	OFFICER NOMINATIONS		
	<p>President Nominees: Shannon Childress, Julie Walker Vice President Nominees: Julie Walker, Shannon Walker Secretary: Rhonda Cooper</p> <p>Margaret recommended that council membership vote for President. Whomever does not win the presidency, will serve as the vice president.</p> <p>New president is Shannon Childress. Vice President is Julie Walker. Secretary is Rhonda Cooper.</p>		
CONCLUSIONS			
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE	

AGENDA TOPIC:	Partners Updates		
DISCUSSION	<u>BETH LACKEY</u> –		
	<p>Beth requested that our feedback related to credentialing be provided to Beth and Natalie in writing. Partners needs data points to be able to determine which performance issues relate to Vaya vs. Partners.</p> <p>IPRS – provider concerns continue with IPRS amounts, services, etc. Providers are being put in situations to provide services pro bono due to limits on IPRS funds combined with fidelity requirements of various models/services. Providers are considering/moving to collecting co-pays. Beth shared that the conversation related to co-pays is being had internally with finance related to how providers and Partners can implement a co-pay structure.</p> <p>Draft Changes to the State Funded Benefit Plan: Partners is planning to eliminate the following services from the state funded benefit plan</p> <ul style="list-style-type: none"> • H2022 (Intensive In Home Services) • H2014 HM (Developmental Therapies Paraprofessional Individual) • H2012 HA (Child/Adolescent Day Treatment) • 90837 (Psychotherapy 90837) <p>Other changes include reductions in allocations/budget line items, reduction in authorizations (both length and units), and elimination of passthrough authorizations for varying services and service codes.</p> <p>Providers are concerned that with these changes, providers will be the entity that is targeted when grievances are filed. Providers requested that ALL departments within Partners receive clear communication related to this concern and issue.</p> <p>EHRs & HIE Connection: We will be addressing EHR connection to the NC HIE. Beth highlighted that connection and correct data in NC TRACKS is essential. Providers would like for the Providers Council to appoint a subcommittee to start working on this issue. Robin Devore sits on the state-level committee related to HIE implementation and will serve as a liaison for this providers council.</p>		

Provider Leadership Consortium: Partners will be reaching out to different providers for agency leadership to participate in this consortium. March 14th is the target date for the consortium (10-2)—at the Statesville Civic Center. Focus will be on outcomes and collecting outcomes. Partners is looking to some standardized tools for tracking outcomes measures (ACORN was mentioned). CMS mega-rules buzzwords are ‘value based contracts’ ‘performance-based contracts’. Partners is interested in feedback and ideas related to outcomes and creative contracts. One of the major goals of PBHM strategic plan is to strengthen the Provider Network.

Partners is putting out information flyers highlighting the ACCESS brochure. Providers requested that we distribute these out through provider specialists, as well as provided to all middle and highschools to be posted in all classrooms throughout the PBHM provider catchment area.

CONCLUSIONS

ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
Create a subcommittee as part of the Providers Council to address HIE concerns. Make HIE a standing agenda item moving forward.	Shannon/Julie/Rhonda	
Robin Devore will serve as a liaison to the state-level HIE committee.	Robin Devore	