

The patient module from the MCO Provider Portal is a great reference of consumer related information that your MCO has on record. In this module, you can quickly view current and historical consumer demographics, authorizations, diagnosis and insurance eligibility information.

To load the patient module, click on **MENU** from the **HOME** screen, then choose **Patient Maintenance**.

Patient Maintenance



Filter

Note: If you are searching for a consumer you have billed or serviced before; you can simply search by first and/or last name. If not, you will need to include First Name, Last Name, and DOB and/or SSN to load the consumer you are looking for.

Patient Filter

✕

Last Name <input type="text"/>	First Name <input type="text"/>	DOB <input style="border: 1px solid #ccc;" type="text"/>	MRN # <input type="text"/>
Insurance # <input type="text"/>	SSN <input type="text"/>	Patient ID <input style="border: 2px solid #00a651;" type="text"/>	Active/Inactive Active ▼

Clear
Cancel
Search

Patient Banner

- When you click the arrow beside the consumer's name, you will see a quick view of that consumer's Demographic, Financial, and Care Coordination information presented in separate tabs.

Patient / Patient Maintenance Partners - UAT Log out

▼ **599213 Wells, Lola** 121 Street St Wilmington NC 28403 07/25/1985

Demographics Financial Care Coordination

Address: 121 Street St **Phone 1:** 777-777-7777(Home) **DOB:** 07/25/1985
City: Wilmington **Phone 2:** **Age:** 31
State: NC **Phone 3:** **SSN:** 232-32-3232
Zip: 28403 **Clinical Home:**
Address Type: Other independent rooming house (dormitory, fraternity house, ship) **Move In Date:** 05/04/2017 **Emergency Contact Needed**

Patient Maintenance Filter

ID	Last Name	First Name	Middle Name	Gender	DOB	SSN	CNDS Record #	Active
599213	Wells	Lola		Female	07/25/1985	232-32-3232		<input checked="" type="checkbox"/>

Page 1 of 1 Go 10 items per page 1 - 1 of 1 items

Details

Click on the Details button displayed below to view associated consumer information.

Patient / Patient Maintenance Partners - UAT Log out

▶ **599213 Wells, Lola** 121 Street St Wilmington NC 28403 07/25/1985

Patient Maintenance Filter

ID	Last Name	First Name	Middle Name	Gender	DOB	SSN	CNDS Record #	Active
599213	Wells	Lola		Female	07/25/1985	232-32-3232		<input checked="" type="checkbox"/>

Address	City	State	Zip	MRN Number	Consumer Unique ID	Insurance	Race	Clinical Home	Care Coordinator	SIS	ASAM Score
121 Street St	Wilmington	NC	28403	599213	WELL072585	State	Pacific Islander			0	

Details ←

Page 1 of 1 Go 10 items per page 1 - 1 of 1 items

Base: Addresses

For Consumers Loaded from State Medicaid data files, the Medicaid Address is a quick view only of the consumer’s address associated with their Medicaid enrollment.

Patient / Patient Maintenance Partners - UAT [Log out](#)


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Patient Maintenance

Patient ID	Last Name	First Name	Middle Name	Gender	DOB	SSN
599213	Wells	Lola		Female	07/25/1985	232-32-3232

[Close Record](#)

Base Clinical Measures

+ Medicaid Address 

Addresses

Address	City	State	County	Zip	Phone	Phone Type
121 Street St	Wilmington	NC	New Hanover	28403	777-777-7777	Home

Page 1 of 1 Go 10 Items per page 1 - 1 of 1 items

Patient / Patient Maintenance Partners - UAT [Log out](#)


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Patient Maintenance

Patient ID	Last Name	First Name	Middle Name	Gender	DOB	SSN
599213	Wells	Lola		Female	07/25/1985	232-32-3232

[Close Record](#)

Base Clinical Measures

- Medicaid Address 

Address 1:
Address 2:
City, State, Zip:

Legal Guardian Name:
Legal Guardian Address1:
Legal Guardian Address2:
Legal Guardian City, State, Zip:

County of Eligibility:
Medicaid Effective Date:
Medicaid End Date:

Addresses

Address	City	State	County	Zip	Phone	Phone Type
121 Street St	Wilmington	NC	New Hanover	28403	777-777-7777	Home

Page 1 of 1 Go 10 Items per page 1 - 1 of 1 items

Note: This tab is view only. Changes to the Medicaid Address must coordinate with the address in the State Medicaid system to ensure claims are matched appropriately.

Patient / Patient Maintenance Partners - UAT [Log out](#)

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Patient Maintenance

Patient ID	Last Name	First Name	Middle Name	Gender	DOB	SSN	
599213	Wells	Lola		Female	07/25/1985	232-32-3232	Close Record

Base Clinical Measures

Addresses
Clinical Docs
Insurance

Address	City	State	County	Zip	Phone	Phone Type
121 Street St	Wilmington	NC	New Hanover	28403	777-777-7777	Home

Page 1 of 1 [Go](#) 10 items per page 1 - 1 of 1 items

Base: Clinical Docs

- The Clinical Documentation tile enables you to manually upload any supporting documentation to the consumer record.
 - Files can not be larger than 3MB
 - This is provider specific. You will not be able to see other documents uploaded by other providers.

Patient / Patient Maintenance Partners - UAT [Log out](#)

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Patient Maintenance

Patient ID	Last Name	First Name	Middle Name	Gender	DOB	SSN	
599213	Wells	Lola		Female	07/25/1985	232-32-3232	Close Record

Base Clinical Measures

Clinical Docs [Filter](#) [Add](#)

Document ID	Document Name	Document Type	Effective Date	End Date	Doc Extension
No items to display					

Page 0 of 0 [Go](#) 10 items per page

Filter/Add:

Clinical Docs Filter

Document Type:

From Date:

To Date:

[Clear](#) [Cancel](#) [Search](#)

Add Clinical Doc

Patient: 599213 Wells, Lola

Clinical Doc Type:

Effective Date:

End Date:

[Select files...](#)

[Cancel](#) [Save](#)

Base: Insurance

- This tile is view only and displays all State and Medicaid insurance layers for the selected consumer.

Patient / Patient Maintenance Partners - UAT [Log out](#)

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Patient Maintenance

Patient ID	Last Name	First Name	Middle Name	Gender	DOB	SSN	
599213	Wells	Lola		Female	07/25/1985	232-32-3232	Close Record

Base Clinical Measures

Insurance

Insurance	Insurance #1	Insurance #2	Notes	Effective Date	End Date	Alias Tracking	Active
State	599213		Added by enrollment 198337	04/16/2017		<input type="checkbox"/>	<input checked="" type="checkbox"/>

Page 1 of 1 Go 10 items per page 1 - 1 of 1 items

Clinical: Authorization

- This tile is view only and will display all approved authorizations for the selected consumer.

Patient / Patient Maintenance Partners - UAT [Log out](#)

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Patient Maintenance

Patient ID	Last Name	First Name	Middle Name	Gender	DOB	SSN	
599213	Wells	Lola		Female	07/25/1985	232-32-3232	Close Record

Base Clinical Measures

Authorizations

Provider Name	Diagnosis	Authorization ID	Authorization Uni...	Used Units	Service Code	Service Definition	Voided
NC Tracks Benefit Plans							

Page 0 of 0 10 items per page No items to display

Clinical: Diagnosis

- This tile is view only and will display any and all diagnosis for the selected consumer.

Patient / Patient Maintenance Partners - UAT [Log out](#)

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Patient Maintenance

Patient ID	Last Name	First Name	Middle Name	Gender	DOB	SSN	
599213	Wells	Lola		Female	07/25/1985	232-32-3232	Close Record

Base Clinical Measures

Diagnosis

Diagnosis Code	Description	Status	Class	Effective Date	End Date	Active
Z65.8	*Other specified... DSM5 - No Axis			05/02/2017		<input checked="" type="checkbox"/>

Page 1 of 1 Go 10 items per page 1 - 1 of 1 items

Clinical: NC Tracks Benefit Plans

- This tile is view only but does have a filter feature for all associated NC Tracks Benefits Plans that the consumer has been assigned.

Patient / Patient Maintenance Partners - UAT [Log out](#)

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Patient Maintenance

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599213	Wells	Lola		Female	07/25/1985	232-32-3232	Close Record

Base **Clinical** Measures

NC Tracks Benefit Plans [Filter](#)

+	NC Tracks Benefit Plan	Reference Type	Reference ID	Current Effective Date	Current End Date	Active
▶	Adult with Mental Ill...	Enrollment	198337	05/01/2017	12/30/2099	<input checked="" type="checkbox"/>

Page 1 of 1 [Go](#) 10 items per page 1 - 1 of 1 items

Filter:

NC Tracks Benefit Plan Filter ×

NC Tracks Benefit Plan

Current Effective Date

Current End Date

Active/inactive Active ▼

Clear
Cancel
Search

Measures

- Purpose of this module is to allow MCOs to define patient related measures in the AlphaMCS system.
 - Please take note that these measures must be added by the MCO before use.

Patient / Patient Maintenance Partners - UAT Log out

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Patient Maintenance

Patient ID	Last Name	First Name	Middle Name	Gender	DOB	SSN
599213	Wells	Lola		Female	07/25/1985	232-32-3232

Close Record

Base Clinical **Measures**

Patient Measures Filter Add

Measure Det ID	Measure Group	Measure Name	Document Name	Total Score	Active
Page 0 of 0 Go 10 Items per page No items to display					

Filter/Add:

Measures Filter

Measure Group: Measure Name: Active/Inactive:

Clear Cancel Search

Add Measure

Patient: 599213 Wells, Lola Measure Detail ID: 822 Measure Name: Score Date:

Measure Description:

Score Name: Score Type:

Total Score:

Select files...

Cancel Save