



Provider Communication Bulletin #55

April 6, 2016

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Rate Increase for Transitions to Community Living Consumers

As of March 1, 2016, Service Code H2017 has a DJ modifier that corresponds with a rate increase for Psychosocial Rehabilitation (PSR). This rate increase is for consumers in housing or placed in housing and who are part of the Transitions to Community Living (TCL) initiative.

The increased rate to PSR applies to TCL consumers only and is effective the day the consumer moves out. The increased rate also applies to consumers already housed as part of the TCL Initiative.

To convert current authorizations to the new modifiers, please contact Lynne Grey at lgrey@partnersbhm.org to facilitate this process. Providers need to note in the authorization request that the consumer is placed in housing.

Psychosocial Rehabilitation (for consumers in housing through TCL initiative) Rate:

Procedure Code	Current Rate	Increased Amount	Increased Rate	Unit Measure
H2017 DJ	\$3.75/unit	\$0.38/unit	\$4.13/unit	15 min

Evidence Based Practice Inquiry—Provider Feedback Requested

Partners is gathering information on Evidence Based Practices (EBP). Our objectives are:

- To assess the number of licensed practitioners who are trained and/or certified for *Trauma Focused Cognitive Behavior Therapy (TF CBT)* and *Dialectical Behavior Therapy (DBT)*;
- To learn the sources of their training and/or certification;

Partners Behavioral Health Management communicates Provider Information through Provider Communication Bulletins and its website, www.partnersbhm.org. If you have any questions regarding this Bulletin, please reference the subject contact, contact your provider specialist, or email questions@partnersbhm.org. All Provider Bulletins and training event information are posted at www.partnersbhm.org/For Providers.

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- To assess the number of licensed practitioners who are interested in being trained and/or certified for TF CBT and DBT; and
- To assess years of experience in each EBP

We are requesting that agencies and Licensed Independent Practitioners please complete the [form](#) found at the below link. If you are completing information for an agency, we also ask that you upload a list of licensed practitioners interested in training/certification, including:

- names
- credentials
- number of years' experience providing therapy
- type of EBP training in which interested
- contact email for each practitioner

Click on this link to complete the inquiry by April 22, 2016:

<https://www.cognitofrms.com/PartnersBehavioralHealthManagement2/EvidenceBasedPracticeInquiry>

If you have any questions, please contact Vanessa Anderson at 828-323-8062, vanderson@partnersbhm.org or Lynne Grey at 704-884-2542, lgrey@partnersbhm.org. Thank you for your assistance with this project.

CANS Training Now Available--Full implementation is May 1, 2016

In previous bulletins, Partners advised that there would be a need for providers to submit, with the SAR, scoring sheets from an assessment tool specific to 0-6 year old children. Partners has chosen the **Child and Adolescent Needs and Strengths (CANS)** tool to be used by our providers and staff. **Full implementation of the use of the CANS early childhood assessment tool will be May 1, 2016.**

We have worked with the CANS staff to make training on the tool available for our providers at no cost. Information regarding this web-based training can be found on the [Utilization Management](#) webpage or by visiting www.partnersbhm.org/Pages/CANS-Training.aspx.

Please note that the comprehensive version of the CANS is broader in scope than needed for children ages 0 to 6. It is important to note that the staff person who administers the CANS is not required to be a licensed clinician, but he or she must have completed the online training and passed the online training test.

Family Centered Treatment®

The NC Division of Medical Assistance has approved Partners to offer Family Centered Treatment (FCT) as an Alternative Service. "Alternative" or "in lieu of" services are not available in the traditional benefit plan and are different from B3 services. To learn more about Family Centered Treatment® (FCT), view the [service definition](#) or information on Partners' [Evidence Based Practices](#) webpage.

Providers who are interested in adding the service to their service array should submit the [Request for Nomination](#) form, as this service must be credentialed. The request for nomination form can be found at www.partnersbhm.org/ForProviders/provider-network-management/provider-enrollment-credentialing. A qualified provider agency must obtain and maintain FCT licensure through the FCT Foundation, and all staff must maintain the required certification, which includes all recertification requirements and field observations.

E-Verify Your Employees

Providers are reminded that E-Verify is a fast, free and easy-to-use online database provided by the United States Citizenship and Immigration Services (USCIS) to ensure employers have a legal workforce.

The RECLAIM NC Act (S.L. 2013-418; HB 786) prohibits the State, counties, cities and certain other governmental units of North Carolina from entering into certain contracts if the contractor or that contractor's subcontractors are not compliant with the E-Verify law. This means contractors with Partners Behavioral Health Management, and also subcontractors, must use E-Verify for their employees to the extent the law applies to them. There are exceptions in North Carolina for employers with less than 25 employees in this State, and "employee" is currently defined to exclude individuals whose term of employment is less than nine months in a calendar year. There are also exceptions for some types of contracts. Check with your Human Resources staff and legal counsel to ensure you are compliant with the North Carolina E-Verify laws... and therefore compliant under your contract(s) with Partners.

Employers can also learn more about E-Verify at www.dhs.gov/E-Verify or by calling 888-464-4218. Again, it is free and easy, so regardless, it is a best practice. For more resources, see the [materials](#) on this topic from the June 2014 Providers Forum.

Consultation-Shadowing Opportunity for ACT and IPS Teams

The UNC Center for Excellence in Community Mental Health's Institute for Best Practices, in partnership with DMHDDSAS, are creating a **three-step consultation and training series for a select number of Assertive Community Treatment (ACT) and Individual Placement and Support (IPS) teams**. The teams that will be shadowed include the UNC WAKE ACT Team, UNC Chatham CO ACT Team, and UNC IPS Team (based in Carrboro, NC) – all high fidelity teams.

This is FREE and limited to only 10 ACT teams and 5 IPS teams at this time. All training will be conducted this spring.

- As a **first** step, selected teams will participate in a 90 minute to 120 minute web-video meeting with Institute staff where you will get a brief overview of ACT/IPS best practices and a conversation to determine your unique needs (i.e., what you hope to get from a shadow visit).

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- The **second** step is shadowing a UNC team for a day - each team will be encouraged to send three to four team members (each shadow day is reserved for one visiting team). Institute staff will help develop a plan for shadowing that best meets your needs. ACT teams are strongly encouraged to send your ACT Psychiatrist as one of the three to four team members.
- The **third** step involves a follow-up phone call or meeting with Institute staff who will debrief about your experience and observations, answer questions, and help plan what steps to be taken next to implement practices or tools you discovered.

The Institute may need to select teams based on most recent fidelity ratings (where available) and stated commitment to continue to enhance their practices. Selection may be determined by most recent fidelity ratings (giving priority who are lower to moderate fidelity) and stated commitment to continue to enhance their practice.

Deadline for signing up is **this Friday, April 8, 2016 by 5 p.m.** Selected teams will be notified next week and shadowing and consultation dates will be selected at that time.

To Sign-Up, go to: <https://www.surveymonkey.com/r/J5RTHXQ>

The Institute may receive more interest than able to meet this spring, but will create a waitlist and revisit how to continue this type of training. If you have any questions, please contact Lorna Moser at lorna_moser@med.unc.edu or call 919-962-1560.

Utilization Management Update

Benefit Grids and Service Definitions:

The Medicaid/B3 Services Benefit Grid and the State Funded/IPRS Benefit Grid were updated effective April 1, 2016:

- Benefit Grids are now located on the [For Providers/Clinical Resources Page](#).
- The [Service Definitions](#) webpage is now located under [For Providers/Clinical Resources](#).

If you have problems locating information or documents on www.partnersbhm.org, simply email questions@partnersbhm.org for assistance.

Provider Reminders

Incident Reporting Information System Maintenance: IRIS will be unavailable from 5:00 p.m. to 7:00 p.m. on Thursday, April 6 for maintenance. If you have any questions, please call the Division of Mental Health, Developmental Disabilities and Substance Abuse Services at 919-715-3197.

Human Rights Symposium: Partners is pleased to invite providers and Human Rights Committee members to this year's Human Rights Symposium, being held Tuesday, April 26, from 4 p.m.-6 p.m. at Partners' Gastonia Office and telecasted to our Elkin Office.

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This year's topic is the Incident Reporting Information System, also known as IRIS. Glenda Stokes of the NC DHHS Division of MH/DD/SAS Customer and Community Rights Team will be here once again to tell us about IRIS and answer questions such as:

- What is IRIS?
- After an incident is entered, what needs to be communicated to your Human Rights Committee?
- How do you protect HIPPA and still improve the quality of your services?

This event is for ALL members of your agency's Human Rights Committee, however, in order to have more than one agency staff person attend the event you must have at least one individual/family committee member present. ***Individual and family committee members not employed by your agency will receive a stipend (\$35) and mileage reimbursement (\$.54/mile) for participating.***

Please RSVP (via the links below) by April 22. Last year we had a waiting list, so don't wait to register!

- [Gastonia Office—901 S. New Hope Rd., Tuesday, April 26; 4 p.m.-6 p.m.](#)
- [Elkin Office—200 Elkin Business Park Dr., Tuesday, April 26; 4 p.m.-6 p.m.](#)

If you have any questions, please contact Amy Dotson, Partners' Consumer Rights Officer, at adotson@partnersbhm.org or 704-884-2576.

Quarterly Provider Incident Report Forms Due April 15: Providers are reminded that the third quarter Provider Incident Report Form must be submitted by April 15.

- Providers must use the [Quarterly Incident Reporting](#) located at www.partnersbhm.org/ForProviders/incident-reporting to submit this information.
- Once completed, please send your report to irisquarterlyreport@partnersbhm.org or fax to 704-884-2620.

If you have further questions, please contact Amy Dotson at 704-884-2576 or email adotson@partnersbhm.org.

April Provider Council Meeting: The next Provider Council Meeting will be held on Friday, April 22, at Partners' Hickory Office, Basement Level, 1985 Tate Blvd. SE, Hickory NC. The meeting will begin at 9:30 a.m. All providers are welcome to attend Provider Council meetings. Providers meet from 9:30 a.m.-10:30 a.m. Partners' staff join the meeting from 10:30 a.m.-12:00 p.m.

May Provider Forum: Partners will hold its next Provider Forum on May 10, 2016. The forum will begin at 1 p.m. and will be teleconferenced across the following locations:

- 901 S. New Hope Rd., Gastonia NC 28054
- 200 Elkin Business Park Dr., Elkin NC 28261
- 1985 Tate Blvd. SE (Basement Multipurpose Room), Hickory NC 28602

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If you have questions regarding the forum, please contact Jamie Sales at jsales@partnersbhm.org or call 828-323-8053. Handouts from previous forums are available on the [Provider Forums](#) page.

Provider Alerts: Provider Alerts are sent to all providers subscribed through Constant Contact for “Information for Providers” and “All Partners’ Communications,” and are posted on the main “For Providers” page at www.partnersbhm.org. You can location previous alerts in the [Provider Alert Archive](#).

State News

LME-MCO Joint Communication Bulletins: All LME-MCO Joint Communication Bulletins can be found at <https://www.ncdhhs.gov/divisions/mhddsas/communication-bulletins>.

Bulletins issued since the last Provider Bulletin:

- J188 -- MH/SA Care Coordination and Transition to Community Living Transition Coordination
- J189 – 2015 MH/DD/SAS Mental Health and Substance Abuse Consumer Perception of Care Report
- J190 – Exemptions from Duplicative Monitoring

DMA Medicaid Bulletin: Providers are encouraged to review the monthly NC Division of Medical Assistance Medicaid Bulletin. Bulletins are posted at <http://dma.ncdhhs.gov/document/2016-medicaid-bulletins>.