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## Provider Bulletin #1

May 7, 2012

Crossroads, Mental Health Partners, and Pathways are merging on July 1, 2012 to form Partners Behavioral Health Management. The following is important Provider information relative to the merger and operational processes beginning July 1, 2012.

### **Contracts for Fiscal Year 2012-13**

Contracts for FY 2012-13 that include IPRS funds (Federal and State), grant funding and county fund allocations will be issued by **May 25, 2012** for Providers who are **CURRENTLY** contracted (FY 11-12) with one of the three existing Local Management Entities or who have an existing Memorandum of Agreement. After receiving and reviewing, please return a signed copy of the contract to the following address no later than **June 5, 2012**:

**Pathways  
901 South New Hope Road  
Gastonia, NC 28054**

(This address will also be included in the contract.)

Please note that all IPRS State funded contracts will reflect a 5% reduction from the FY 2011-12 contract maximums. These preliminary reductions will be in effect until final allocations are received. Should funding be restored by the General Assembly, contracts will be amended to reflect the budgetary position of the organization at that time.

### **Training**

Partners BHM will be using Alpha MCS information technology system for all provider functions beginning **July 1, 2012**. In order to request authorizations, bill and receive payments effective July 1, 2012, providers will be required to attend training on the new system. All providers who currently provide services to consumers and bill through Crossroads, Mental Health Partners and/or Pathways will need to register and attend. These trainings are targeted for **existing** providers who currently bill through these LMEs. *Trainings on the new Alpha MCS system are scheduled for the following dates and times. Registration is required—you may click on the link beside the time to register for a session.*

- **May 18 –Iredell County Ag Center, 444 Bristol Dr., Statesville, NC 28677**
  - 9am-12pm ([click here](#) to register for this session)
  - 1pm-4pm ([click here](#) to register for this session)
  
- **May 21 –Foothills Higher Education Center, Room 163, 2128 South Sterling St. Morganton NC 28655**
  - 9am-12pm ([click here](#) to register for this session)
  - 1pm-4pm ([click here](#) to register for this session)
  
- **May 22 – Pathways Auditorium, 901 S. New Hope Rd., Gastonia NC 28054**
  - 9am-12pm ([click here](#) to register for this session)
  - 1pm-4pm ([click here](#) to register for this session)

**IMPORTANT: These trainings are targeted for existing providers who currently bill through Crossroads, Mental Health Partners and Pathways. Trainings for newly enrolled providers will be held closer to the Partners BHM “go live” date on Jan. 1, 2013. Please continue to check our website at [www.PartnersBHM.org](http://www.PartnersBHM.org) for regular updates and announcements.**

### **Enrollment Applications**

If you are:

- a licensed independent practitioner,
- a provisionally licensed practitioner employed by an agency,
- an agency that provides mental health/substance abuse enhanced and basic benefit services,
- a hospital that provides emergency, outpatient and inpatient services to behavioral health consumers,
- a licensed ICF/MR facility and/or an agency that currently provides CAP MR/DD services to consumers with Medicaid from one of the counties in the merged Partners BHM area,

Please check our website for applications and process instructions on **May 15, 2012**.

### **Benefit Plan**

The Partners BHM IPRS Benefit Plan will be posted on our website for Providers by the end of May. More information and opportunities for discussion will be available in June.

### **Provider Contacts at the LME**

Providers needing assistance from the LME now through July 1, 2012 should continue to use the same contacts within the three LMEs. Partners BMH is currently hiring Provider Network Department staff and will inform providers of any contact changes.

### **Community Forums**

We encourage you and consumers to attend one of the following Community Forums for an overview of the Partners BHM merger and 1915 (b)/(c) Medicaid Waiver.

May 7, Gastonia, Pathways Auditorium, 901 S. New Hope Road

May 8, Yadkinville, Yadkin Valley Community Hospital, 624 West Main Street

May 10, Morganton, Foothills Higher Education Center, 2128 South Sterling Street

May 14, Lincolnton, Lincoln County Department of Social Services, 1136 E. Main Street

May 17, Dobson, Surry County Government Center, Board of Commissioners’ Meeting Room, 118 Hamby Road

May 21, Shelby, Cleveland County Memorial Library, Main Branch, 104 Howie Drive

May 24, Hickory, St. Aloysius Catholic Church, 921 Second Street, NE

*If you have questions or comments regarding this Bulletin, please send them to [questions@pathwayslme.org](mailto:questions@pathwayslme.org).*